Www.sunoptical.gr is the online store of the store "ZOGRAFIA XENIDOU OPTICS", which has its headquarters on the street THEM. SOFOULI 57, TK 55131, THESSALONIKI

We advise you as well as all users of our website www.sunoptical.gr carefully read and understand the following terms and conditions which apply specifically to the use of the shop of the ZOGRAFIA XENIDOU OPTICS. located at www.sunoptical.gr, before you enter the online store and browse our website for further use and navigate your site more www.sunoptical.gr entails explicit and unconditional consent and agreement with them.

1. Conditions

The ZOGRAFIA XENIDOU OPTICS reserves the right to unilaterally amend or update these terms and conditions of transactions made through e-shop, according to its needs and practices. The ZOGRAFIA XENIDOU OPTICS undertakes to inform users of any changes and any changes through the website of this online store.

2. Information and Products

H ZOGRAFIA XENIDOU Optical is committed to quality, completeness and validity of the information given on the website www.sunoptical.gr, both as to the exact details described as those supplied by the e-shop, under subject to any technical or typographical errors that can not be predicted or occur unintentionally or crashes the site for reasons of force majeure.

3. Limitation of Liability

- 1. The ZOGRAFIA XENIDOU OPTICS not be liable to customer / users for damages that may result from the execution or not of their order (except in cases referred to in paragraph 9 "Withdrawal / Return / Replacement Products").
- 2. The company reserves the delivery time of goods in cases of force majeure. The online store www.sunoptical.gr no guarantee can be provided for the availability of products, but ensure that timely information on final consumers of their unavailability.
- 3. The electronic www.sunoptical.gr store provides the content (eg information, names, photographs, etc.), products and services available through the website "as is".
- 4. In any case, the online shop of ZOGRAFIA XENIDOU OPTICS not responsible for any legal or civil and / or criminal in nature nor for any damage (direct, special or consequential which, without limitation, alternatively and / or cumulative form loss of profits, data, lost profits, compensation, etc.) from site visitors or others on grounds related to the operation or not and / or use of the Site and / or inability to provide services or / and information available from it and / or any unauthorized third party interventions to products and / or services and / or information available through it.

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6. Security

The ZOGRAFIA XENIDOU OPTICS places great emphasis on the safety of your personal data and the security of your online transactions and take all necessary measures with the most modern and advanced methods to ensure maximum safety. All information related to your personal information and your transactions are secure and confidential.

Our company sees obvious confidentiality of transactions as is the case in traditional transactions through our physical stores. All information transmitted by the user / members of ZOGRAFA XENIDOU OPTICS is confidential and the ZOGRAFIA XENIDOU OPTICS has taken all necessary steps to use them only to the extent that is necessary in the context of service. In any case, the online shop of ZOGRAFIA XENIDOU OPTICS in any way disclose or publish your personal data and information entrusted to us. The personal data you share with us with your membership are used solely to your transactions. All information is kept secure.

7. Buy Products

- 1. In our online store you can find most of our products in optics and consumables.
- 2. For your convenience, our products are divided into categories and subcategories that appear as options at the top of your screen.
- 3. In addition, you can use the "Search" and a keyword or description, navigate directly to what you want.
- 4. The ZOGRAFIA XENIDOU OPTICS makes every effort to provide high quality services but nevertheless not responsible for errors in prices and char / CB products and can not guarantee that there will be no website outages or "human" errors information / display the value of a product. If you find an error or notice anything unusual (eg the price or features of a product),

please notify us immediately with us the information that you find at the bottom of this page.

8. Order Cancellation

Cancellation of orders may be made in the following cases:

- 1. Before your order during the online ordering process you can automatically cancel your order.
- 2. If you have completed the online order but not yet shipped the product you can contact us using the details provided at the bottom of this site and your order will be canceled by us.
- 3. Upon receiving the product, you can contact us on the information you find at the bottom of this web page and one of our representatives will try to ekypiretise you if this is possible and explain your options.
- 9. Difference between value and price shop price

Our policy is the price agreement between our physical stores and our online shop. However, you may find special offers in our online store selected products and take advantage of such discounts.

10. Delay Order

There is the possibility that your order be delayed for one of the following reasons:

- 1. The product has delayed shipment from our supplier.
- 2. The product you ordered has been discontinued and is not available.
- 3. In periods of extreme weather or strikes, and in any event of force majeure, which could affect the transport and delivery of your order.
- 4. If it is impossible to telephone and / or e-mail (e-mail) contact you (if a problem occurs on your order, or in connection with the product or in connection with the payment) because eg your information you entered is not properly updated.